

Homeless Headlines

A publication of the Illinois Association of Community Action Agencies, 3435 Liberty Drive, Springfield, Illinois 62704 - (217) 789-0125

APRIL 2009

VOLUME 19, ISSUE 4

Homeless Outcome Tracking: Progress through Performance Measurement

Tom Bayer, CPA/CSPM and Deb Stonikas, MBA are consultants with the firm Sikich LLP, Springfield, Illinois. They were retained by the Heartland Continuum of Care and the Springfield Mayor's Taskforce on Homelessness to conduct a re-calibration of the current 10-year Homeless Plan. Both Mr. Bayer and Ms. Stonikas are trained facilitators in Strategic Planning and Performance Measurement. The re-calibration plan highlights the need for better measures, tracking and reporting of client outcomes. The release date of this report is late May 2009.

When athletes prepare for an event, they envision their best game - the final score. A season of final scores is tracked and published, and the ups and downs analyzed at every level of detail. Adjustments are then made to rotations, approach and equipment. This exercise of tracking, publishing, analyzing and adjusting for better results is called Performance Measurement.

In the quest to end homelessness, we know that the best score we can attain is zero - all persons in the community have a home to live in. This goal,

however, must be attained within the financial resources of the community (at what cost?) and must accommodate the special needs/ constraints of the homeless clients themselves. Taking all of the factors into consideration, how can a community envision the appropriate path to attaining the final score? Here are some critical steps in achieving the community or continuum goal of reducing homelessness:

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McKinney-Vento Reauthorization Introduced

Bills to reauthorize and amend the McKinney-Vento Homeless Assistance Act were introduced in both the House and the Senate on April 2. H. R 1877 and S. 808, both titled the "Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009," were introduced in the House by Representative Gwen Moore (D-WI) and by Senator Jack Reed (D-RI) in the Senate. The bills are identical, and are very similar to legislation that passed

the House overwhelmingly last October (see Memo, 10/3/08).

Among the bills' numerous provisions are:

- * Consolidation of the separate McKinney-Vento homeless assistance programs (the Supportive Housing Program, Shelter Plus Care, Moderate

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Headlines/Hotline on the Internet - The Illinois Community Action Association publishes both Homeless Headlines and Homeless Hotline on the Publications page of its web site at www.iacaanet.org. To receive both by email, send a blank email to: headlines-hotline-subscribe@yahoo.com. (Self service only.)

Illinois Department of
Human Services



SSI Recipients Priced Out of Rental Market

Nationally, a non-elderly adult with disabilities who relies on Supplemental Security Income (SSI) would need to pay 112 percent of their monthly income to be assured of finding a modest, affordable, one-bedroom apartment. Locally, without additional housing subsidy, there are few opportunities for these individuals to find affordable housing. Those are the top findings of the Priced Out in 2008 report, released this week by the Technical Assistance Collaborative and the Consortium of Citizens with disabilities.

The national average SSI payment in 2008 was \$668 a month or \$8,016 a year. Since 1998, the first time Priced Out was published, the value of SSI payments has fallen from 24 percent to 18 percent as a share of median income. With rising rents, the proportion of SSI income needed to rent a modest one-bedroom at the Fair Market rent has increased 62 percent from an already unaffordable 69 percent that first year.

The report also shows that even with state supplements to SSI income, the housing equation falls short. In Alaska, for example, where the payment is highest, \$999 a month, people who rely on SSI still would have to pay 81 percent of their SSI income to afford the fair market rent for a one-bedroom. Along with state level comparisons, the report also provides similar comparisons for the major metropolitan areas within states.

Based on these results, the report provides a series of policy recommendations, including the creation of 5,000 new units of Section 811 permanent supportive housing each year through the passage of H. R. 1675, the Frank Melville Supportive Housing Investment Act of 2009, 10,000 new Housing Choice Vouchers for people with disabilities, and at least \$1 billion in funding for the National Affordable Housing Trust Fund.

The report can be found at www.tacinc.org/pubs/pricedout/2008.html. ■

IHDA Round Two RHSP Awards

The Illinois Housing Development Authority (IHDA), has been adding additional units under the Rental Housing Support Program (RHSP) that serves Illinois outside the City of Chicago. Recently, the IHDA board approved funding for the second round of Local Adminstrating Agencies (LAAs). These agencies will carry out the state-funded rental subsidy program in communities around Illinois. This is the second round of funding for RHSP.

The list of agencies that were approved for Round One and Round Two funding are listed on IHDA's website at: <http://www.ihda.org/ViewPage.aspx?PageID=297>

IHDA officials are still working on an official start date for the second round of assistance. The date will be different for each LAA. IHDA expects that all second round agencies will be able to start subsidizing rental units during the Summer.

For further information, contact IHDA RHSP Manager April Lasker at rhsp@ihda.org or at the address in *Headlines Directory*. ■

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**Get them a week or more
sooner and get bulletins
between issues!**

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The current issue of Homeless Headlines and back issues are available at <http://www.iacaanet.org/homelessheadlines/>.

Homeless Headlines



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The **Illinois Association of Community Action Agencies** has published the monthly *Homeless Headlines* and the *Homeless Hotline* since 1991 under contract with the **Illinois Department of Human Services**.

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Fax: (217) 789-0139
www.iacaanet.org

Out of Reach 2009

NLIHC will release Out of Reach 2009 on Tuesday, April 14. Out of Reach highlights the vast discrepancy between the Housing Wage and both the minimum wage and average renter wages, thereby illustrating the difficulty that many low-wage workers encounter in their search for affordable housing. calculates the Housing Wage - the hourly wage that someone with a full-time, year-round job must earn to afford adequate rental housing - for every county, metropolitan area, and state in the country. State and local data is available at www.nlihc.org/oor2009.

Illinois

In Illinois, the Fair Market Rent (FMR) for a two-bedroom apartment is \$893. In order to afford this level of rent and utilities, without paying more than 30% of income on housing, a household

must earn \$2,977 monthly or \$35,723 annually. Assuming a 40-hour work week, 52 weeks per year, this level of income translates into a Housing Wage of \$17.17.



In Illinois, a minimum wage worker earns an hourly wage of \$7.75. In order to afford the FMR for a two-bedroom apartment, a minimum wage earner must work 89 hours per week, 52 weeks per year. Or, a household must include 2.2 minimum wage earner(s) working 40 hours per week year-round in order to make the two bedroom FMR affordable.

In Illinois, the estimated mean (average) wage for a renter is \$15.33 an

hour. In order to afford the FMR for a two-bedroom apartment at this wage, a renter must work 45 hours per week, 52 weeks per year. Or, working 40 hours per week year-round, a household must include 1.1 worker(s) earning the mean renter wage in order to make the two-bedroom FMR affordable.

Monthly Supplemental Security Income (SSI) payments for an individual are \$674 in Illinois. If SSI represents an individual's sole source of income, \$202 in monthly rent is affordable, while the FMR for a one-bedroom is \$776.

A unit is considered affordable if it costs no more than 30% of the renter's income.

For more information, contact the National Low Income Housing Coalition at the address in *Headlines Directory*. ■

Making the Connection

The American Recovery and Reinvestment Act, a New Opportunity PART II

Contributor: DuPage Federation on Human Services Reform



The authors of this column welcome your comments and questions. See contact information at the end of the article.

Since the passage of the American Recovery and Reinvestment Act of 2009 (ARRA) we all are being faced with a new and somewhat exhilarating challenge - planning for how can we make sure that the additional money coming into our communities is used effectively. In the next few months you will be hearing about numerous programs that can help

individuals or families who are homeless or at risk of homelessness. In this month's column I will review some information about the Homeless Prevention and Rapid Re-Housing program (HPRP).

Passage of the ARRA has resulted in an additional \$1.5 billion nationwide being specifically targeted towards homelessness prevention and re-housing. The funding for the HPRP program is being distributed to local areas by HUD through the same formula as HUD's Emergency Shelter Grants (ESG) program. The Department of Commerce and Economic Opportunity (DCEO) will be administering the HPRP funds targeted to the state of Illinois that are received as a result of the ARRA. Local areas that are ESG entitlement entities will also receive their own HPRP funds.

This means that in Illinois there will be an additional pool of over \$70,000,000 targeted for Homeless Prevention, \$20,000,000+ being funneled into the state through DCEO and \$50,000,000+ being sent to ESG entitlement entities (Chicago is receiving \$34,356,259).

The HPRP funds are targeted to assist renters and homeowners who are about to become homeless and now need help to pay for moving costs, security deposits, rent in a new place, storage fees temporary motel/hotel costs and other costs associated with relocation and stabilizing housing. Funds can also be used to cover the costs of data collection and evaluation, and administrative costs involved in providing the services established through this program

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McKinney-Vento

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Rehabilitation/Single Room Occupancy) into a single Continuum of Care Program and codifying the continuum of care planning process.

- * Creation of Emergency Solutions Grants (formerly Emergency Shelter Grants) with new emphasis on prevention and rehousing similar to the Homelessness Prevention and Rapid Rehousing Program (HPRP) just enacted as part of the economic recovery package.
- * Expansion of the definition of homelessness to include unaccompanied youth and homeless families with children who: have experienced a long-term period without living independently in permanent housing; have experienced persistent instability measured by frequent moves over a period of time; can be expected to continue in such a status for an extended period of time because of chronic disabilities, chronic physical health, or mental health conditions, substance addiction histories of domestic violence or childhood abuse, the presence of a child or youth with a disability, or multiple barriers to employment.
- * Requirement that HUD provide incentives for strategies that are known to reduce homelessness.
- * Establishment of specific criteria for programs in rural states that respond to the unique nature of rural homelessness.

Reading

Source: Foundation Center Pubhub Alert

Sustaining Neighborhood Change: The Power of Resident Leadership, Social Networks, and Community Mobilization

Annie E. Casey Foundation
Ahsan, Nilofer

Details the role residents play in community change efforts. Provides examples of, strategies for, and lessons learned on engaging residents in decision-making through leadership development, social

networks, community organizing, and civic participation.

Published: November 2008 Funder(s): Annie E. Casey Foundation Subject(s): Community Improvement/Development; Philanthropy and Voluntarism; Social Science, Urban Studies

For a full copy, go to: www.aecf.org/~media/PublicationFiles/Authentic_guide_r14.pdf

- * Establishment of a nationwide goal of ensuring that individuals and families who become homeless return to permanent housing within 30 days.
- * Authorization of increased appropriations, calling for an additional \$2.2 billion in funding for the programs over the next two years.

The House bill has six cosponsors in the House: Representatives **Judy Biggert (R-IL)**; Shelley Moore Capito (R-WV), the Ranking Member of the Subcommittee on Housing and Community Opportunity; Andre Carson (D-IN); Geoff Davis (R-KY); House Financial Services Committee Chairman Barney Frank (D-MA); and Chairwoman of the Housing and Community Opportunity Subcommittee Maxine Waters (D-CA).

Cosponsors of the Senate companion bill are Senators Daniel Akaka (D-HI), Christopher “Kit” Bond (R-MO), Barbara Boxer (D-CA), Susan Collins (R-ME), **Richard Durbin (D-IL)**, John Kerry (D-MA), Amy Klobuchar (D-MN), Mary Landrieu (D-LA), Frank Lautenberg (D-NJ), Joseph Lieberman (I-CT), Charles Schumer (D-NY), and Sheldon Whitehouse (D-RI).

As of this date, further consideration of the bills has not yet been scheduled.

The text of both bills is available at <http://thomas.loc.gov>; search by each bill number.

For further information, contact the National Low Income Housing coalition at the address in *Headlines Directory*. ■

Outcome Tracking

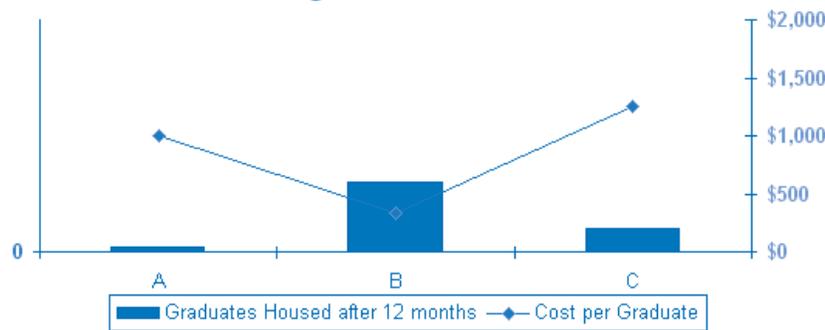
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- * Start with good client data and establish a benchmark
- * Match programming to client needs
- * Establish S.M.A.R.T. Goals (Specific, Measurable, Attainable, Realistic and Time-based) at the Program Level
- * Track Client Performance holistically through each Program
- * Create Ref (Minimum Monthly)
- * Publish, Analyze, Adjust Programming as needed to meet the current base of client needs

In this example, a Continuum of Care offers three Mentoring Programs [A, B, C] directed at the same client base. The cost of A=\$100, B=\$300, C=\$500. The continuum enters 50 clients in each of the programs.

Sample Scorecard : Mentoring Program Evaluation			
Programs	A	B	C
Clients Enrolled	50	50	50
Cost of each Program/Client	\$100	\$300	\$500
Total Cost All Clients	\$5,000	\$15,000	\$25,000
Client Outcomes (Graduated%)	10%	90%	40%
Client Outcomes (Graduated#)	5	45	20
Graduates Housed after 6 months	5	38	10
Graduates Housed after 12 months	2	30	10

Program Effectiveness



Moving beyond summary client counts and demographics to analyzing client performance and program effectiveness is not an easy task. Holistic and automated tracking systems have made this easier, with good participation and data integrity. The benefits of Performance Measurement include:

- * Reduced cost
- * Accountability and Transparency
- * Most importantly, better client outcomes

Scorecards provide a good visual regarding program offerings and client outcomes. In addition to allowing Agency executives to evaluate programs and increase their effectiveness. They can confidently show how funding dollars are being spent most effectively.

Instead of evaluating the total cost of the programs, we are most interested in the effectiveness of each program, based on client outcome, because positive client outcomes are the only path to attaining the vision. We look at cost as well, because, funding effective programs is critical.

The chart above provides another view of the Scorecard:

In this example our Scorecard tells us that Program B is the most effective program with the best client outcome at the least cost per client enrolled, where outcome is defined as not only graduating, but still in stable housing after 12 months.

While this scorecard depicts community outcomes, or the final score we hope to achieve, we know that we must measure the effectiveness of the

program goals at each social service agency, and for each individual client. To achieve success, we must measure and manage the activities that lead to a successful outcome. Just like the baseball coach tracks the number of pitches for his starting pitcher, we must measure each homeless client's activities. Case managers are critical in establishing these outcomes, and then measuring and monitoring progress, and most of all, celebrating successes. Each client's scorecard is focused on their individual goals.

Continuums have hundreds of programs and new ideas for addressing issues every day. By evaluating programs through a Performance Measurement methodology, programming becomes fine-tuned. And just as an athlete evaluates

his performance after each game, program outcomes must be continuously evaluated. When the most effective programs are offered to persons experiencing homelessness – the vision of ending homelessness through stability can be achieved.

This article was written by management consultants from Sikich LLP, Thomas E. Bayer, CPA, CSPM and Deb Stonikas, MBA. Ms. Stonikas and Mr. Bayer are completing an engagement for the City of Springfield and the Heartland Continuum of Care. The results of their engagement will be available soon. You may contact Ms. Stonikas and Mr. Bayer at (217) 793-3363, or email them at dstonikas@sikich.com and tbayer@sikich.com. ■

Homeless Headlines

New Opportunity

(Continued from page 3)

To be eligible to receive the funds, the state and local entitlement areas have to develop and submit an amendment to the 2008 Consolidated Action Plan within 60 days of March 19, 2009. This new planning process provides each of you the opportunity to give input on the amendments that will be developed. Citizen feedback is required, just as is done when the Action Plan is developed each year. The National Alliance to End Homelessness identifies this funding as “a once-in-a-generation opportunity to transform homeless assistance to be more effective and efficient” since the funding focuses on preventing homelessness and quick re-housing, rather than on providing shelter services when a person has become homeless.

As you work to develop plans in your area, it is important to keep in mind that the HPRP funds are targeted to helping households most in need of assistance, and who have the highest likelihood to achieve stable housing. Two populations are being targeted:

- * Individuals or families who are currently in housing but are at risk of homelessness, and need help with rent or utilities (including up to 6 months in arrears) to prevent from becoming homeless, and
- * Individuals or families who are already homeless, and need temporary financial help to obtain housing and keep it

HPRP is meant to help eligible participants rapidly transition into stability so it is critical that plans include a way to help to link program participants to community resources and mainstream benefits. You need to make sure your area’s plans identify a clear process to help determine the type, level and duration of assistance that is needed for each participant.

When developing a plan targeted towards housing assistance HUD expects that you will use case managers

who will assess if an individual needs short term (up to 3 months of help) or medium term assistance (an additional 15 months of help). HPRP funds are able to help individuals and families for up to a maximum of 18 months. Households must agree to meet with a case manager for an assessment to determine if the individual or family is at risk of homelessness, and they must also be at or below 50% of the area median income. As areas develop plans, HUD also recommends that discharge plans are reviewed, since individuals being discharged from institutions are eligible to receive help through HPRP.

HUD has provided a list of potential risk factors that may be used to determine eligibility for assistance:

- * Eviction within 2 weeks from a dwelling (including housing provided by a family or friend)
- * Discharge within 2 weeks from an institution in which a person has been a resident for at least 180 days (including prison, mental health institutions, hospitals)
- * Residency in housing that has been condemned
- * Sudden and significant loss of income
- * Sudden and significant increase in utility costs
- * Mental health and substance abuse issues
- * Physical disabilities and chronic health issues, including HIV/AIDS
- * Severe housing burden (greater than 50% of income for housing costs)
- * Homeless in the past 12 months
- * Young head of household (under 24 and with children)
- * Current or past involvement with child welfare programs
- * Pending foreclosure
- * Extremely low income (below 30% of AMI)
- * Past institutional care
- * Recent traumatic event such as death of spouse, a health crisis that

prevented a family from meeting financial responsibility

- * Credit problems that prevent a person from obtaining housing
- * High medical debt

If you want to find out more about, or want to take a look at some sample plans and recommendations regarding applying and developing plans for the Homeless Prevention Fund/HPRP, check out the National Alliance to End Homelessness www.endhomelessness.org. Since the planning process will be taking place as fast as we learn about the funding criteria, it is strongly recommended that you look at the various resources provided by HUD such as:

- * A Q & A document for HPRP that is posted on HUD’s Homeless Resource Exchange (HRE) <http://www.hudhre.info/index.cfm?do=viewHPRP>
- * An on-line “Virtual Help Desk” will be available at the HUD/HRE site for questions about Homelessness Prevention and Rapid Re-housing Program (HPRP) beginning March 23rd
- * Sample community documents related to prevention and rapid re-housing will be posted to HUD HRE beginning March 25th
- * On April 8th: please take time to watch the HUD web cast dedicated to HPRP

Coordination between the various ARRA funds is also important to developing a comprehensive community strategy, so it is important to understand other funding programs. In next months column I will take a look at the TANF Emergency Contingency Fund.

The DuPage Federation on Human Services Reform, a non-profit 501(c)(3) organization focused on advocacy and planning in DuPage County, Illinois and designer and trainer of [Making the Connection: A Guide to Accessing Public Benefits](#). The DuPage Federation is affiliated with Northern Illinois University, Regional Development Institute. Questions can be directed to Kathryn Nelson at knelson@dupagefederation.org ■

Funding Resources

Banco Popular Foundation, Inc.

9600 W. Bryn Mawr Ave.
Rosemont, IL 60018-5209
Telephone: (847)994-5400

Contact: Christine M. Summers, Exec. Dir.

Type of Grantmaker: Company-sponsored foundation

Giving activities include: \$580,183 for 49 grants (high: \$36,000; low: \$2,500)

Geographic focus: Florida and Illinois.

Fields of Interest: AIDS research; Children/youth, services; Developmentally disabled, centers & services; Education; Family services, single parents; **Homeless**, human services; Human services; Youth development, centers/clubs **Types of Support:** General/operating support Scholarship funds **Population Groups:** Hispanics/Latinos **Limitations:** Giving primarily in Florida and Illinois. **Application Information:** Initial approach: Contact foundation for application information

Community Foundation of East Central Illinois

(formerly Community Foundation of Champaign County)
404 W. Church St.
Champaign, IL 61820-3411
Telephone: (217)359-0125
Fax: (217)352-6494
E-mail: info@cfeci.org
URL: www.cfeci.org

Contact: Joan M. Dixon, Exec. Dir.

Type of Grantmaker: Community foundation

Giving activities include: \$598,647 for 66 grants

Geographic focus: Illinois

Number of Staff: One full-time professional, One part-time professional

Fields of Interest: Crime/violence prevention, abuse prevention; Education; Health care; Health organizations, association; Humanities; Human services; Urban/community development; Youth, services

Population Groups: African Americans/Blacks; Aging Disabilities, people with; Economically disadvantaged; **Homeless**; LGBTQ

Limitations: Giving limited to programs that benefit east central Illinois. No support for sectarian purposes unless program or project is open to the entire community regardless of religious belief. No grants for annual budgets, endowments, scholarships, for-profit entities, start-up costs for new agencies, staffing costs, operations, or non-capital items. **Types of Support:** Building/renovation Equipment Scholarship funds **Application Information:** Visit foundation Web site for application information. Application form required. Initial approach: Telephone, Copies of proposal: 10, Board meeting date(s): Monthly Deadline(s): Late August Final notification: November

The Field Foundation of Illinois, Inc.

200 S. Wacker Dr., Ste. 3860
Chicago, IL 60606-5848
Telephone: (312)831-0910
Fax: (312)831-0961
URL: www.fieldfoundation.org

Contact: Aurie A. Pennick, Exec. Dir.

Type of Grantmaker: Independent foundation

Giving activities include (Year ended 4/30/08): Total giving: \$2,235,714; Qualifying distributions: \$2,996,241; \$2,161,925 for 255 grants (high: \$12,500; low: \$500); \$73,789 for 47 employee matching gifts

Number of Staff: Four full-time professional, one part-time professional, one full-time support, one part-time support

Fields of Interest: AIDS Adult education—literacy, basic skills & GED; Aging, centers/services; Children/youth, services; Community/economic development; Education; Education, early childhood education; Elementary school/education; Employment; Food services; Health care; **Homeless**, human services; Human services; Mental health/crisis services; Public affairs; Research; Secondary school/education; Substance abuse, services **Population groups:** Aging Economically disadvantaged Homeless **Types of Support:** Building/renovation; Capital campaigns; Curriculum development; Emergency funds; Employee matching gifts; Equipment; General/operating support; Land acquisition; Program development; Seed money; Technical assistance **Limitations:** Giving primarily in the Chicago area; No support for member agencies of community funds, medical research, national health agencies, neighborhood health clinics, small cultural groups, or religious purposes. No grants to individuals, or for endowment funds, continuing operating support, conferences, operating support of day care centers, fundraising events, advertising, scholarships, printed materials or video equipment, or fellowships; no loans. **Application Information:** Application form not required: Initial approach: Proposal: Copies of proposal: One; Board meeting date(s): Three times per year; Deadline(s): January 15, May 15, and September 15 Final notification: Within 4 months ■



Headlines Directory

Center for Community Change
1536 U Street NW
Washington, DC 20009
Telephone: (202) 339-9300
<http://www.communitychange.org>

**Center on Budget and Policy
Priorities**
820 First Street, NE, Suite 510
Washington, DC 20002
Ph: (202) 408-1080
Fax: (202) 408-1056
<http://www.cbpp.org>

Chicago Coalition for the Homeless
1325 S. Wabash, Suite 205
Chicago, IL 60605
Telephone: (312) 435-4548
Fax: (312) 435-0198
<http://www.enteract.com/~cch/index.htm>

**Coalition of Citizens With Disabilities
in Illinois**
300 E. Monroe, Suite 100
Springfield, IL 62701
Telephone: (217) 522 7016
Fax: (217) 522-7024
TDD: (217) 522-7016
<http://www.ccdionline.org>

Corporation for Supportive Housing
205 W. Randolph, 23rd Floor
Chicago, IL 60601
Phone: (312) 332-6690
Fax: (312) 332-7040
Email: il@csh.org
www.csh.org

Food Research and Action Center
1875 Connecticut Avenue, NW, # 540
Washington, D.C. 20009
Telephone: (202) 986-2200
Fax: (202)986-2525
foodresearch@frac.org

Housing Action Illinois
11 E. Adams, Suite 1601
Chicago, IL 60603
Telephone: (312) 939-6074
Fax: (312) 939-6822
<http://housingactionil.org>

Housing Assistance Council
1025 Vermont Ave. NW, Suite 606
Washington, D.C. 20005
Telephone: (202) 842-8600
Fax: (202) 347-3441
<http://www.ruralhome.org>

**Illinois Association of Community
Action Agencies**
3435 Liberty Drive
Springfield, IL 62704
Telephone: (217) 789-0125
Fax: (217) 789-0139
<http://www.iacaanet.org>

**Illinois Coalition Against Domestic
Violence**
801 S. 11th
Springfield, IL 62703
Telephone: (217) 789-2830
Fax: (217) 789-1939
<http://www.ilcadv.org>

Illinois Coalition to End Homelessness
Matthew Hanafee, Executive Director
P.O. Box 3956
Oak Park, IL 60303-3956
Telephone: (708) 263-3590
Email: ILHomeless@aol.com

**Illinois Department of Commerce and
Economic Opportunity**
620 E. Adams, CIPS-3
Springfield, IL 62701
Telephone (217) 785-6142
Fax: (217)-782-1206
<http://www.commerce.state.il.us/>

**Illinois Department of Human
Services**
Homeless Services and Supportive
Housing
400 W. Lawrence, 2C
Springfield, IL 62762
Telephone: (217) 782-1317
Fax: (217) 524-6029
<http://www.state.il.us/agency/dhs/>

Illinois Food Bank Association
P.O. Box 8293
Springfield, IL 62791
(217)522-4022
E-mail: cifbank@aol.com

**Illinois Housing Development
Authority**
401 N. Michigan Ave., Suite 900
Chicago, IL 60611
Telephone: (312) 836-5200
Fax: (312) 836-5286
TDD: (312) 836-5222
<http://www.ihda.org/>

**National Alliance to End
Homelessness**
1518 K Street, NW, Suite 410
Washington, D.C. 20005
Telephone: (202) 638-1526
Fax: (202) 638-4664
E-mail: naeh@naeh.org
<http://www.endhomelessness.org/>

**National Coalition for Homeless
Veterans**
333 ½ Pennsylvania Avenue, SE
Washington, D.C. 20003-1148
Telephone: (202) 546-1969
Fax: (202) 546-2063
E-mail: nchv@nchv.org
<http://www.nchv.org/home.html>

National Coalition for the Homeless
2201 "P" St., NW
Washington, DC 20037-1033
Phone: (202) 462-4822 x234
Fax: (202) 462-4823
Email: info@nationalhomeless.org

**National Community Reinvestment
Coalition**
727 15th St., NW, #900
Washington, D.C. 20005
Telephone: (202) 628-8866
Fax: (202) 628-9800

**National Law Center
on Homelessness & Poverty**
918 F Street NW #412
Washington DC 20004
Telephone: (202) 638-2535
Fax (202) 628-2737

**National Low-Income Housing
Coalition
& National Low Income Housing
Information Service**
727 15th St NW, 6th Floor
Washington, D.C. 20005
Telephone: (202) 662-1530
Fax: (202) 393-1973
E-mail: info@nlihc.org
<http://www.nlihc.org>

National Rural Housing Coalition

601 Pennsylvania Avenue, NW
Suite 850
Washington, D.C. 20004
Telephone: (202) 393-5229
Fax: (202) 393-3034
<http://www.nrhcweb.org>

Rural Development
2118 W. Park Ct, Suite A
Champaign IL 61821
Telephone: (217)403-6222
Fax: (217)403-6231

**Southern Illinois Coalition for the
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<http://www.hud.gov/local/chi/chihome.html>